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07 August 2012

Dear Patrick,

This letter is to convey my appreciation for Pramod Vora and his efforts in making the AstraZeneca D3820C00009 study a success in the second half of 2011.

Pramod's in depth understanding of the protocol and overall understanding of the clinical research process and good clinical practice was instrumental in the efficient and accurate manner in which the study was managed at ACRI. Pramod was always very attentive when addressing questions and requests, both while on site and via online and telephone communications. Pramod's history and knowledge of the health care industry was apparent from my first time on site, and was insightful to be both professionally and personally. I also thoroughly enjoyed my personal interactions with Pramod; I can tell he takes great pride in the quality of his work while at the same time keeping the atmosphere lighthearted and enjoyable.

Pramod is a true asset to your organization and I would look forward to the opportunity to work with him again on future studies.

Sincerely,

A handwritten signature in cursive script that reads 'Chris Ruzich'.

Chris Ruzich
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