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To Whom It May Concern,

It is with pleasure and gratitude that I share comments on my experience in working with Kristina Kim during my role in the NIBR Clinical Sourcing group, here at Novartis. The services that we received from Kristina during the contracting and budget process were exceptional in the support of Respiratory Trials! Her customer focus manner and willingness was given with such a level of excellence. From my short time in working with Kristina, I noticed that she works diligently to establish an effective relationship with customers and gains their trust & respect to deliver such excellence for Anaheim Clinical Trials as the Director, Budget and Contract. The experience at each phase of collaboration was accomplished with a noticeable degree of competence, humility, integrity and grace.

Thus, I wouldn't hesitate to commend Kristina Kim as a great addition to the Anaheim team.

Sincerely,

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