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Mr. Patrick McLaughlin  
Executive Director  
ACRI-Phase 1  
1085 Harbor Drive  
Anaheim, CA

Dear Patrick,

This letter is in reference to my collaboration with your study coordinator, Juanito Aquino on the INX/BMs protocol # INX/189-003. During this last year, our study endured many challenges with SAEs and the eventual termination of the study. All subjects were required to have a great deal of follow-up both via phone and office visits. Juanito did an excellent job in performing his duties as study coordinator in a most efficient manner. He was organized, professional and met every timeline that was urgently sent proficiently. Due to his excellent skills as study coordinator yours was my first site that was ready to perform a close out visit after the seemingly endless data corrections, drug accountability and regulatory filings.

His qualifications and experience have made him an excellent coordinator and treasure to work with. I have since recommended your site to 2 sponsors that I have been working with due to his excellence. He tops my list of "most excellent" of CCRCs that I interact with and I look forward to our next collaboration.

Kindest regards,

Susan Taylor, RN, BSN  
Clinical Research Consultant